

To ensure the validity of your warranty claim, it is essential that the following questionnaire is completed and returned to Engine Specialists Pty Ltd.
The information provided will help us assess any potential installation or operational issues with the engine.

Please answer the following questions by marking the appropriate box(es):

Owner and Vehicle Information

Owner Name:

Vehicle Make & Model:

.....

Engine Number:

Odometer Reading at Installation (if applicable):km / miles

Odometer Reading at Failure: km / miles

Date of Installation: (DD/MM/YYYY)

Date of First Notice of Failure: (DD/MM/YYYY)

Installer Information

Was the engine installed by a certified motor mechanic?

• Yes ☐ • No ☐

Installer Name and Workshop:

Name:

Workshop:

Contact Details.....

Did the installer follow the manufacturer's recommended installation procedures?

• Yes ☐ • No ☐

Engine Components and Maintenance

Was the engine oil and filter changed prior to the first engine start-up?

• Yes ☐ • No ☐

What type and grade of engine oil was used?

Type:

Grade:

Was the air filter replaced during installation?

• Yes ☐ • No ☐

Was the fuel filter replaced during installation?

• Yes ☐ • No ☐

Was the coolant system flushed and refilled prior to engine operation?

• Yes ☐ • No ☐

What was added to the cooling system?

• Coolant ☐ • Water only ☐ • Mixture of coolant and water ☐

If a mixture, what ratio was used?

Were the spark plugs, ignition leads, and coils replaced during installation?

- Yes ☐ • No ☐

If yes, please specify which components were replaced:

.....

Was the radiator pressure cap checked or replaced?

- Yes ☐ • No ☐

Did the installer check for any exhaust or intake manifold leaks?

- Yes ☐ • No ☐

Engine Start-Up and Operation

Was the engine primed for oil pressure prior to start-up?

- Yes ☐ • No ☐

How was the engine run-in (break-in) procedure followed?

- Yes, according to the manufacturer's guidelines ☐
- No ☐

Was the fuel injection system components cleaned/replaced?

- Yes ☐ • No ☐ Please specify:.....

Was the fuel system inspected for proper operation prior to engine start-up?

- Yes ☐ • No ☐

Did the engine exhibit any abnormal noises or vibrations during operation?

- Yes ☐ • No ☐ If yes, please describe:

Failure Details

What symptoms led to the engine failure? (Please select all that apply)

- Loss of power ☐
- Engine misfiring ☐
- Overheating ☐
- Excessive oil consumption ☐
- Excessive smoke ☐
- Oil pressure loss ☐ •
- Unusual engine noise ☐
- Other ☐ (Please specify):

If excessive smoke was present, what colour was the smoke?

- White ☐ • Blue ☐ • Black ☐

Were there any warning lights or error codes displayed prior to engine failure?

- Yes ☐ • No ☐ If yes, please provide details:

Was the vehicle driven after the failure was detected?

- Yes ☐ • No ☐

Post-Failure Inspection

Was the engine inspected by a mechanic after failure?

• Yes ☐ • No ☐

If yes, what was the mechanic's diagnosis?

.....

Were any components found to be damaged or faulty?

• Yes ☐ • No ☐ If yes, please list the components:

.....

Were any aftermarket parts installed on the engine or vehicle?

• Yes ☐ • No ☐ If yes, please specify:

Additional Information

Has the engine undergone any modifications since installation?

• Yes ☐ • No ☐ If yes, please provide details:

Have you encountered any prior issues with this engine?

• Yes ☐ • No ☐ If yes, please describe:

Please provide run-in procedure in detail

.....
.....
.....
.....
.....
.....
.....
.....

Are all engine sensors working correctly?

• Yes ☐ No ☐ Other ☐ (Please specify)

What was the engines AFR?.....

Signatures Name:

Date:

Signature of Claimant:

Signature of Installer: